



Western Asset Management Company, LLC (“Western Asset”)  
Customer Relationship Summary (“CRS”)  
December 1, 2023

Western Asset is registered with the Securities and Exchange Commission as an investment adviser. Our firm provides investment advisory services to a wide range of clients including mutual funds, ERISA accounts and other institutional clients. We may also provide advisory services to individuals directly, but primarily as a sub-adviser to our affiliate, Franklin Templeton Private Portfolio Group, LLC (“FTPPG”), which provides advisory services to managed accounts sponsored by unaffiliated financial intermediaries (“Sponsor Firms”). This CRS is intended to provide “retail investors” (defined as a natural person or a natural person’s legal representative) with a high-level overview of our investment advisory services.

This CRS contains references to specific sections of Western Asset’s Form ADV Part 2A and FTPPG’s Form ADV Part 2A (collectively, the “Brochures”) where you can find additional about certain of the topics covered in this CRS. FTPPG’s Form Part 2A Brochure is found on the SEC’s website at [www.adviserinfo.sec.gov](http://www.adviserinfo.sec.gov).

**Investment advisory services and fees differ from brokerage services and fees, and it is important for you to understand the differences.** Free and simple tools are available to research firms and financial professionals at [Investor.gov/CRS](http://Investor.gov/CRS), which also provides educational materials about investment advisers, broker-dealers, and investing. The boxes below contain “conversation starter” questions you may wish to ask us to better understand its investment advisory services.

**What investment services and advice can you provide me?**

Our firm’s services include managing a broad range of fixed income investment management strategies. Please see **Item 4** and **Item 8** of each Brochure for more information about our investment strategies and services. We typically have discretion over your account, which means that we make decisions for your account without consulting you first subject to specific guidelines governing the account. You work with your Sponsor Firm representative to select a strategy for your account that is suitable and appropriate in light of your investment objectives and personal circumstances. Each of the Western Asset strategies has a minimum investment amount which for institutional separate accounts ranges from \$20 million to \$200 million and for retail managed account programs varies by Sponsor Firm. Minimums are set forth in **Item 5** and **Item 7** of each of the Brochures.

For certain managed accounts Western Asset, as sub-adviser to FTPPG, manages the accounts under FTPPG-Implemented Programs. Under such programs, FTPPG has investment discretion (i.e., the authority to determine the securities that are purchased, sold and held in the account) and implementation and trading discretion over the account, and delegates such discretion to Western Asset. Please see **Item 12** of each of the Brochures.

Western Asset generally reviews your account at least quarterly. Please see **Item 13** of each of the Brochures.



**Conversation starters**

- Given my financial situation, should I choose an investment advisory service? Why or why not?
- How will you choose investments to recommend to me?
- What is your relevant experience, including your licenses, education and other qualifications? What do these qualifications mean?

**What fees will I pay?**

Where we provide advisory services directly to you, Western Asset receives an asset-based fee for management of your account from you. Where we provide advisory services as a sub-adviser to FTPPG, we receive a sub-advisory fee paid by FTPPG for all or a portion of such fee provided for our sub-advisory services. Please see of **Item 5** and **Item 7** of each of the Brochures for information concerning the fee rates and fee ranges that apply to the various Western Asset investment strategies that are available. In addition, you may also incur other costs, including, without limitation, fees charged by your Sponsor Firm, custody fees, and brokerage and trade execution costs. Please see **Item 5** and **Item 12** of each of the Brochures for more information.

**You will pay fees and costs whether you make or lose money on your investments. Fees and costs will reduce any amount of money you make on your investments over time. Please make sure you understand what fees and costs you are paying.**

**Conversation starter**

- Help me understand how these fees and costs might affect my investments. If I give you \$10,000 to invest, how much will go to fees and costs, and how much will be invested for me?

**What are your legal obligations to me when acting as my investment adviser? How else does your firm make money and what conflicts of interest do you have?**

*When we act as your investment adviser, we have to act in your best interest and not put our interest ahead of yours. At the same time, we may face certain conflicts of interest in the course of providing services to you. You should understand and ask us about these conflicts because they can affect the investment advice we provide you. For example, we may have an incentive to allocate investment opportunities to accounts from which we receive greater fees, including performance fees and to proprietary accounts. In addition, there can be conflicts arising out of personal trading by Western Asset employees in the same securities in which your account invests. Please see **Item 10**, **Item 11** and **Item 12** of each of the Brochures for more information concerning our various conflicts of interest and the policies and procedures that we have adopted to address such conflicts.*

**Conversation starter**

- How might your conflicts of interest affect me, and how will you address them?

**How do your financial professionals make money?**

Western Asset employees receive a base salary and an annual discretionary bonus. Our employees do not receive compensation based on sales, client referrals or new accounts. Our employees are not provided financial incentives to favor one investor's account over another.

**Do you or your financial professionals have legal or disciplinary history?**

Yes. You may visit [www.Investor.gov/CRS](http://www.Investor.gov/CRS) for a free and simple search tool to research Western Asset and its employees.

**Conversation starter**

- As a financial professional, do you have any disciplinary history? For what type of conduct?

**Additional Information**

You can find additional information about Western Asset, including a copy of its and FTPPG's Forms ADV, on the SEC's website at [www.adviserinfo.sec.gov](http://www.adviserinfo.sec.gov). You may call us at (626) 844-9400 to request up-to-date information or a copy of this CRS.

**Conversation starter**

- Who is my primary contact person? Is he or she a representative of an investment adviser or a broker- dealer? Who can I talk to if I have concerns about how this person is treating me?