

Clients Complaints Policy

- If clients are dissatisfied with any aspect of Morgan Stanley's services or products, they can raise a complaint in one of the following ways:
 - **Via post** to The Legal & Compliance Department, Morgan Stanley Saudi Arabia, King Saud Road, Al-Rashid Tower (10th floor), P.O. Box 66633, Riyadh, 11586, Saudi Arabia; or
 - **Via email** to LCSAUDI@morganstanley.com; or • **Via telephone** on +966 11 218 7000.
 - **Via CMA Portal** <https://investorprotection.cma.gov.sa/en/Services/ServiceDetails/10>
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