

Morgan Stanley India Company Private Limited - Summary of Investor Complaints

SEBI registration for Depository Participant - IN-DP-567-2021

Data for January 2023

Sr. No.	Received from	Carried forward from previous months	Received during the month	Total Pending	Resolved *	Pending at the end of the month **		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Stock Exchanges	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
	Grand Total	0	0	0	0	0	0	0

Trend of monthly disposal of complaints - FY 2021-22 and 2022-23

Sr. No.	Month	Carried forward from previous months	Received	Resolved*	Pending **
1	2	3	4	5	6
1	December 2021	0	0	0	0
2	January 2022	0	0	0	0
3	February 2022	0	0	0	0
4	March 2022	0	0	0	0
5	April 2022	0	0	0	0
6	May 2022	0	0	0	0
7	June 2022	0	0	0	0
8	July 2022	0	0	0	0
9	August 2022	0	0	0	0
10	September 2022	0	0	0	0
11	October 2022	0	0	0	0
12	November 2022	0	0	0	0
13	December 2022	0	0	0	0
14	January 2023	0	0	0	0
	Grand Total	0	0	0	0

*Includes complaints of previous months resolved in the current month.

**Includes total complaints pending as on the last day of the month.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

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Trend of annual disposal of complaints

Sr. No.	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2018-19	0	0	0	0
2	2019-20	0	0	0	0
3	2020-21	0	0	0	0
4	2021-22	0	0	0	0
5	2022-23	0	0	0	0
	Grand Total	0	0	0	0