### Trend of monthly disposal of complaints FY 2023-2024

<table>
<thead>
<tr>
<th>Sr. No</th>
<th>Month</th>
<th>Carried forward from previous months</th>
<th>Received</th>
<th>Resolved*</th>
<th>Pending **</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>April 2023</td>
<td>0</td>
<td>0</td>
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<td>0</td>
</tr>
<tr>
<td>2</td>
<td>May 2023</td>
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</tr>
<tr>
<td>3</td>
<td>June 2023</td>
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</tr>
<tr>
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<td>July 2023</td>
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</tr>
<tr>
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<td>August 2023</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>6</td>
<td>September 2023</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td></td>
<td>Grand Total</td>
<td></td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

*Includes complaints of previous months resolved in the current month.

**Include total complaints pending as on the last day of the month.

### Trend of annual disposal of complaints

<table>
<thead>
<tr>
<th>Sr. No</th>
<th>Year</th>
<th>Carried forward from previous year</th>
<th>Received during the year</th>
<th>Resolved during the year</th>
<th>Pending at the end of the year</th>
</tr>
</thead>
<tbody>
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<td>2019-20</td>
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<td>0</td>
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<td>0</td>
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<td>0</td>
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<tr>
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<td>2021-22</td>
<td>0</td>
<td>0</td>
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</tr>
<tr>
<td>4</td>
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<td>0</td>
<td>0</td>
</tr>
<tr>
<td>5</td>
<td>2023-24</td>
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<td>0</td>
<td>0</td>
</tr>
<tr>
<td></td>
<td>Grand Total</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

Status as on September 2023