

Collective Complaints							
Data for every month ending - September 2023							
Sr. No.	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total Pending during the particular month #	Pending complaints > 1 month	Average Resolution time^ (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
Grand Total		0	0	0	0	0	

Trend of monthly disposal of complaints (For 5 months on rolling basis)-					
Sr. No.	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1	May, 2023	0	0	0	0
2	June, 2023	0	0	0	0
3	July, 2023	0	0	0	0
4	August, 2023	0	0	0	0
5	September, 2023	0	0	0	0
Grand Total		0	0	0	0

^ Average Resolution time is the sum total of time taken to resolve each complaint in days in the current month divided by total number of complaints resolved in the current month.

* Inclusive of complaints of previous months resolved in the current month.

Inclusive of complaints pending as on the last day of the month.

Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis)-					
Sr. No	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1	2021	0	22	19	3
2	2022	3	23	23	0
3	2023	-	-	-	-
4	2024	-	-	-	-
5	2025	-	-	-	-
Grand Total		3	45	42	3

IPO, FPO and OFS

Initial Public Offer (IPO) and Further Public Offer (FPO) including Offer for Sale (OFS)

Data for every month ending - September 2023

Sr. No.	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total Pending during the particular month #	Pending complaints > 1 month	Average Resolution time^ (in days)
1	Directly from Investors	0	0	0	0	0	
2	SEBI (SCORES)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	0	0	0	0	0	

Trend of monthly disposal of complaints (For 5 months on rolling basis)-

Sr. No.	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1	May, 2023	0	0	0	0
2	June, 2023	0	0	0	0
3	July, 2023	0	0	0	0
4	August, 2023	0	0	0	0
5	September, 2023	0	0	0	0
	Grand Total	0	0	0	0

^ Average Resolution time is the sum total of time taken to resolve each complaint in days in the current month divided by total number of complaints resolved in the current month.

* Inclusive of complaints of previous months resolved in the current month.

Inclusive of complaints pending as on the last day of the month.

Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis)-

Sr. No	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1	2021	0	21	18	3
2	2022	3	13	13	0
3	2023	-	-	-	-
4	2024	-	-	-	-
5	2025	-	-	-	-
	Grand Total	3	34	31	3

Rights Issue

Rights Issue							
Data for every month ending - September 2023							
Sr. No.	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total Pending during the particular month #	Pending complaints > 1 month	Average Resolution time^ (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	0	0	0	0	0	0

Trend of monthly disposal of complaints (For 5 months on rolling basis)-					
Sr. No.	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1	May, 2023	-	-	-	-
2	June, 2023	-	-	-	-
3	July, 2023	-	-	-	-
4	August, 2023	-	-	-	-
5	September, 2023	-	-	-	-
	Grand Total	0	0	0	0

^ Average Resolution time is the sum total of time taken to resolve each complaint in days in the current month divided by total number of complaints resolved in the current month.

* Inclusive of complaints of previous months resolved in the current month.

Inclusive of complaints pending as on the last day of the month.

Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis)-					
Sr. No	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1	2021	0	0	0	0
2	2022	0	0	0	0
3	2023	-	-	-	-
4	2024	-	-	-	-
5	2025	-	-	-	-
	Grand Total	0	0	0	0

QIP

Qualified Institutions Placement (QIP)							
Data for every month ending -September 2023							
Sr. No.	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total Pending during the particular month #	Pending complaints > 1 month	Average Resolution time^ (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	0	0	0	0	0	0

Trend of monthly disposal of complaints (For 5 months on rolling basis)-					
Sr. No.	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1	May, 2023	-	-	-	-
2	June, 2023	-	-	-	-
3	July, 2023	-	-	-	-
4	August, 2023	-	-	-	-
5	September, 2023	-	-	-	-
	Grand Total	0	0	0	0

^ Average Resolution time is the sum total of time taken to resolve each complaint in days in the current month divided by total number of complaints resolved in the current month.

* Inclusive of complaints of previous months resolved in the current month.

Inclusive of complaints pending as on the last day of the month.

Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis)-					
Sr. No	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1	2021	0	0	0	0
2	2022	0	0	0	0
3	2023	-	-	-	-
4	2024	-	-	-	-
5	2025	-	-	-	-
	Grand Total	0	0	0	0

Preferential Issue

Preferential Issue							
Data for every month ending - September 2023							
Sr. No.	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total Pending during the particular month #	Pending complaints > 1 month	Average Resolution time^ (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	0	0	0	0	0	0

Trend of monthly disposal of complaints (For 5 months on rolling basis)-					
Sr. No.	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1	May, 2023	-	-	-	-
2	June, 2023	-	-	-	-
3	July, 2023	-	-	-	-
4	August, 2023	-	-	-	-
5	September, 2023	-	-	-	-
	Grand Total	0	0	0	0

^ Average Resolution time is the sum total of time taken to resolve each complaint in days in the current month divided by total number of complaints resolved in the current month.

* Inclusive of complaints of previous months resolved in the current month.

Inclusive of complaints pending as on the last day of the month.

Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis)-					
Sr. No	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1	2021	0	0	0	0
2	2022	0	0	0	0
3	2023	-	-	-	-
4	2024	-	-	-	-
5	2025	-	-	-	-
	Grand Total	0	0	0	0

SME IPO,FPO OFS

SME IPO and FPO including OFS							
Data for every month ending -September 2023							
Sr. No.	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total Pending during the particular month #	Pending complaints > 1 month	Average Resolution time^ (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	0	0	0	0	0	0

Trend of monthly disposal of complaints (For 5 months on rolling basis)-					
Sr. No.	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1	May, 2023	-	-	-	-
2	June, 2023	-	-	-	-
3	July, 2023	-	-	-	-
4	August, 2023	-	-	-	-
5	September, 2023	-	-	-	-
	Grand Total	0	0	0	0

^ Average Resolution time is the sum total of time taken to resolve each complaint in days in the current month divided by total number of complaints resolved in the current month.

* Inclusive of complaints of previous months resolved in the current month.

Inclusive of complaints pending as on the last day of the month.

Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis)-					
Sr. No	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1	2021	0	0	0	0
2	2022	0	0	0	0
3	2023	-	-	-	-
4	2024	-	-	-	-
5	2025	-	-	-	-
	Grand Total	0	0	0	0

Buyback

Buyback of Securities							
Data for every month ending -September 2023							
Sr. No.	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total Pending during the particular month #	Pending complaints > 1 month	Average Resolution time^ (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	0	0	0	0	0	0

Trend of monthly disposal of complaints (For 5 months on rolling basis)-					
Sr. No.	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1	May, 2023	-	-	-	-
2	June, 2023	-	-	-	-
3	July, 2023	-	-	-	-
4	August, 2023	-	-	-	-
5	September, 2023	-	-	-	-
	Grand Total	0	0	0	0

^ Average Resolution time is the sum total of time taken to resolve each complaint in days in the current month divided by total number of complaints resolved in the current month.

* Inclusive of complaints of previous months resolved in the current month.

Inclusive of complaints pending as on the last day of the month.

Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis)-					
Sr. No	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1	2021	0	0	0	0
2	2022	0	0	0	0
3	2023	-	-	-	-
4	2024	-	-	-	-
5	2025	-	-	-	-
	Grand Total	0	0	0	0

Delisting Equity Shares

Delisting of Equity Shares							
Data for every month ending - September 2023							
Sr. No.	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total Pending during the particular month #	Pending complaints > 1 month	Average Resolution time^ (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	0	0	0	0	0	0

Trend of monthly disposal of complaints (For 5 months on rolling basis)-					
Sr. No.	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1	May, 2023	-	-	-	-
2	June, 2023	-	-	-	-
3	July, 2023	-	-	-	-
4	August, 2023	-	-	-	-
5	September, 2023	-	-	-	-
	Grand Total	0	0	0	0

^ Average Resolution time is the sum total of time taken to resolve each complaint in days in the current month divided by total number of complaints resolved in the current month.

* Inclusive of complaints of previous months resolved in the current month.

Inclusive of complaints pending as on the last day of the month.

Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis)-					
Sr. No	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1	2021	0	0	0	0
2	2022	0	0	0	0
3	2023	-	-	-	-
4	2024	-	-	-	-
5	2025	-	-	-	-
	Grand Total	0	0	0	0

Acquisition and Takeover

Substantial Acquisitions of Shares and Takeovers							
Data for every month ending - September 2023							
Sr. No.	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total Pending during the particular month #	Pending complaints > 1 month	Average Resolution time^ (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	0	0	0	0	0	

Trend of monthly disposal of complaints (For 5 months on rolling basis)-					
Sr. No.	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1	May, 2023	0	0	0	0
2	June, 2023	0	0	0	0
3	July, 2023	0	0	0	0
4	August, 2023	0	0	0	0
5	September, 2023	0	0	0	0
	Grand Total	0	0	0	0

^ Average Resolution time is the sum total of time taken to resolve each complaint in days in the current month divided by total number of complaints resolved in the current month.

* Inclusive of complaints of previous months resolved in the current month.

Inclusive of complaints pending as on the last day of the month.

Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis)-					
Sr. No	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1	2021	0	1	1	0
2	2022	0	10	10	0
3	2023	-	-	-	-
4	2024	-	-	-	-
5	2025	-	-	-	-
	Grand Total	0	11	11	0

Public issue of debt

Public issue of debt securities

Data for every month ending -September 2023

Sr. No	Received from	Pending as at the end of last month	Received during particular monthh	Resolved during particular month*	Total Pending during particular month#	Pending complaints >1 month	Average Resolution time^ (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	0	0	0	0	0	0

Trend of monthly disposal of complaints for the financial year: 2023-2024

Sr. No	Month	Carried forward from previous month	Received during particular month	Resolved during particular month*	Pending at the end of particular month #
1	April-23	0	0	0	0
2	May-23	0	0	0	0
3	June-23	0	0	0	0
4	July-23	0	0	0	0
5	August-23	0	0	0	0
6	September-23	0	0	0	0
	Grand Total	0	0	0	0

^	Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month
*	Inclusive of complaints of previous months resolved in the current month
#	Inclusive of complaints pending as on the last day of the month

Trend of annual (financial year) disposal of complaints (for 3 years on rolling basis):

Sr. No.	Year	Carried forward from previous year	Received during particular year	Resolved during the year	Pending at the end of particular year
1	2021-22	0	0	0	0
2	2022-23	0	0	0	0
3	2023-2024 ^{\$}	0	0	0	0
	Grand Total	0	0	0	0
\$	Status as on September 2023				

Public Issue of NCRPS

Public issue of non-convertible redeemable preference shares

Data for every month ending - September 2023

Sr. No	Received from	Pending as at the end of last month	Received during particular month	Resolved during particular month*	Total Pending during particular month#	Pending complaints >1 month	Average Resolution time^ (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	0	0	0	0	0	0

Trend of monthly disposal of complaints for the financial year: 2023-2024

Sr. No	Month	Carried forward from previous month	Received during particular month	Resolved during particular month *	Pending at the end of particular month #
1	April-23	0	0	0	0
2	May-23	0	0	0	0
3	June-23	0	0	0	0
4	July-23	0	0	0	0
5	August-23	0	0	0	0
6	September-23	0	0	0	0
	Grand Total	0	0	0	0

^	Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month
*	Inclusive of complaints of previous months resolved in the current month
#	Inclusive of complaints pending as on the last day of the month

Trend of annual (financial year) disposal of complaints (for 3 years on rolling basis):

Sr. No	Year	Carried forward from previous year	Received during particular year	Resolved during the year	Pending at the end of particular year
1	2021-22	0	0	0	0
2	2022-23	0	0	0	0
3	2023-2024 [§]	0	0	0	0
	Grand Total	0	0	0	0
§	Status as on September 2023				

Private Placement of Debt&NCRPS

Private placement of debt securities and non-convertible redeemable preference shares

Data for every month ending - September 2023

Sr. No	Received from	Pending as at the end of last month	Received during particular month	Resolved during particular month*	Total Pending during particular month#	Pending complaints >1 month	Average Resolution time^ (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	0	0	0	0	0	0

Trend of monthly disposal of complaints for the financial year: 2023-2024

Sr. No	Month	Carried forward from previous month	Received during particular month	Resolved during particular month *	Pending at the end of particular month #
1	April-23	0	0	0	0
2	May-23	0	0	0	0
3	June-23	0	0	0	0
4	July-23	0	0	0	0
5	August-23	0	0	0	0
6	September-23	0	0	0	0
	Grand Total	0	0	0	0

^	Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month
*	Inclusive of complaints of previous months resolved in the current month
#	Inclusive of complaints pending as on the last day of the month

Trend of annual (financial year) disposal of complaints (for 3 years on rolling basis):

Sr. No.	Year	Carried forward from previous year	Received during particular year	Resolved during the year	Pending at the end of particular year
1	2021-22	0	0	0	0
2	2022-23	0	0	0	0
3	2023-2024 [§]	0	0	0	0
	Grand Total	0	0	0	0
§	Status as on September 2023				

Private PlacementMunicipal Debt

Private placements of municipal debt securities

Data for every month ending - September 2023

Sr. No	Received from	Carried forward from previous month	Received during the monthh	Resolved during the month*	Pending at the end of the month#	Pending complaints >3 month	Average Resoluti on time^ (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	0	0	0	0	0	0

Trend of monthly disposal of complaints for the financial year: 2023-2024

Sr. No	Month	Carried forward from previous month	Received during the month	Resolved during the month *	Pending at the end of the month #
1	April-23	0	0	0	0
2	May-23	0	0	0	0
3	June-23	0	0	0	0
4	July-23	0	0	0	0
5	August-23	0	0	0	0
6	September-23	0	0	0	0
	Grand Total	0	0	0	0

^	Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month
*	Inclusive of complaints of previous months resolved in the current month
#	Inclusive of complaints pending as on the last day of the month

Last 3 years' trend

Sr. No.	Year	Carried forward from previous year	Received during particular year	Resolved during the year	Pending at the end of particular year
1	2021-22	0	0	0	0
2	2022-23	0	0	0	0
3	2023-2024 [§]	0	0	0	0
	Grand Total	0	0	0	0
§	Status as on September 2023				

Public Offer REIT

Public offer of units by REITs

Data for every month ending - September 2023

SN	Received from	Carried forward from previous month	Received during the month	Resolved during the month*	Pending at the end of month#	Pending complaints >3 month	Average Resolution time^ (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	0	0	0	0	0	0

Monthly trend for the financial year - 2023-2024

SN	Month	Carried forward from previous month	Received during the month	Resolved during the month *	Pending at the end of month #
1	April-23	0	0	0	0
2	May-23	0	0	0	0
3	June-23	0	0	0	0
4	July-23	0	0	0	0
5	August-23	0	0	0	0
6	September-23	0	0	0	0
	Grand Total	0	0	0	0

^	Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month
*	Inclusive of complaints of previous months resolved in the current month
#	Inclusive of complaints pending as on the last day of the month

Last 3 years' trend

Sr. No.	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2021-22	0	0	0	0
2	2022-23	0	0	0	0
3	2023-2024 [§]	0	0	0	0
	Grand Total	0	0	0	0
§	Status as on September 2023				

Public Offer InvITs

Public offer of units by InvITs

Data for every month ending -September 2023

SN	Received from	Carried forward from previous month	Received during the month	Resolved during the month*	Pending at the end of month#	Pending complaints >3 month	Average Resolution time^ (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	0	0	0	0	0	0

Monthly trend for the financial year - 2023-2024

SN	Month	Carried forward from previous month	Received during the month	Resolved during the month *	Pending at the end of month #
1	April-23	0	0	0	0
2	May-23	0	0	0	0
3	June-23	0	0	0	0
4	July-23	0	0	0	0
5	August-23	0	0	0	0
6	September-23	0	0	0	0
	Grand Total	0	0	0	0

^	Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month
*	Inclusive of complaints of previous months resolved in the current month
#	Inclusive of complaints pending as on the last day of the month

Last 3 years' trend

Sr. No.	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2021-22	0	0	0	0
2	2022-23	0	0	0	0
3	2023-2024 [§]	0	0	0	0
	Grand Total	0	0	0	0
§	Status as on September 2023				

Private Placement InvITs

Private Placement of units by InvITs

Data for every month ending - September 2023

SN	Received from	Carried forward from previous month	Received during the month	Resolved during the month*	Pending at the end of month#	Pending complaints >3 month	Average Resolution time^ (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	0	0	0	0	0	0

Monthly trend for the financial year - 2023-2024

SN	Month	Carried forward from previous month	Received during the month	Resolved during the month *	Pending at the end of month #
1	April-23	0	0	0	0
2	May-23	0	0	0	0
3	June-23	0	0	0	0
4	July-23	0	0	0	0
5	August-23	0	0	0	0
6	September-23	0	0	0	0
	Grand Total	0	0	0	0

^	Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month
*	Inclusive of complaints of previous months resolved in the current month
#	Inclusive of complaints pending as on the last day of the month

Last 3 years' trend

Sr. No.	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2021-22	0	0	0	0
2	2022-23	0	0	0	0
3	2023-2024 [§]	0	0	0	0
	Grand Total	0	0	0	0
§	Status as on September 2023				