

Morgan Stanley India Company Private Limited

INVESTOR CORNER – STOCK BROKING

Name of the Company	Morgan Stanley India Company Private Limited
Registered Office	18th Floor, Tower 2, One World Center, Plot- 841, Jupiter Textile Mill Compound, Senapati Bapat Marg, Lower Parel, Mumbai 400013
Tel. No.	+91-22-61181000
SEBI Registration No. for Stock Broking	INZ000244438
Corporate Identification No (CIN)	U22990MH1998PTC115305
Investor grievance ID	msic-compliance@morganstanley.com

Advisory for investors

A. INVESTOR AWARENESS AND SAFEGUARDING CLIENTS' ASSETS¹

Attention Investors!

- Beware of fixed/guaranteed/regular returns/ capital protection schemes. Brokers or their authorized persons or any of their associates are not authorized to offer fixed/guaranteed/regular returns/ capital protection on your investment or authorized to enter into any loan agreement with you to pay interest on the funds offered by you. Please note that in case of default of a member claim for funds or securities given to the broker under any arrangement/ agreement of indicative return will not be accepted by the relevant Committee of the Exchange as per the approved norms.
- Do not keep funds idle with the Stock Broker. Please note that your stock broker has to return the credit balance lying with them, within three working days in case you have not done any transaction within last 30 calendar days. Please note that in case of default of a Member, claim for funds and securities, without any transaction on the exchange will not be accepted by the relevant Committee of the Exchange as per the approved norms.
- Check the frequency of accounts settlement opted for. If you have opted for running account, please ensure that your broker settles your account and, in any case, not later than once in 90 days (or 30 days if you have opted for 30 days settlement). In case of declaration of trading member as defaulter, the claims of clients against such defaulter member would be subject to norms for eligibility of claims for compensation from IPF to the clients of the defaulter member. These norms are available on Exchange website at following link:

BSE: https://www.bseindia.com/static/investors/Claim_against_Defaulter.aspx

NSE: <https://www.nseindia.com/invest/about-defaulter-section>

¹ Ref: [NSE Circular NSE/INSP/49434 dated August 27, 2021](#) & [BSE Notice 20210827-44 dated August 27, 2021](#)

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- Brokers are not permitted to accept transfer of securities as margin. Securities offered as margin/ collateral MUST remain in the account of the client and can be pledged to the broker only by way of 'margin pledge', created in the Depository system. Clients are not permitted to place any securities with the broker or associate of the broker or authorized person of the broker for any reason. Broker can take securities belonging to clients only for settlement of securities sold by the client.
- Always keep your contact details viz. Mobile number/Email ID updated with the stock broker. Email and mobile number is mandatory and you must provide the same to your broker for updation in Exchange records. You must immediately take up the matter with Stock Broker/Exchange if you are not receiving the messages from Exchange/Depositories regularly.
- Don't ignore any emails/SMSs received from the Exchange for trades done by you. Verify the same with the Contract notes/Statement of accounts received from your broker and report discrepancy, if any, to your broker in writing immediately and if the Stock Broker does not respond, please take this up with the Exchange/Depositories forthwith.
- Check messages sent by Exchanges on a weekly basis regarding funds and securities balances reported by the trading member, compare it with the weekly statement of account sent by broker and immediately raise a concern to the exchange if you notice a discrepancy.
- Please do not transfer funds, for the purposes of trading to anyone, including an authorized person or an associate of the broker, other than a SEBI registered Stock broker.

B. AWARENESS ON RIGHTS ENTITLEMENT²

SEBI vide circular SEBI/HO/CFD/DIL2/CIR/P/2020/13 dated January 22, 2020 has streamlined the process to be followed in case of Rights Issue. One of the key features introduced in the process of Rights Issues was dematerialization of Rights Entitlements (REs) and ability to renounce Rights Entitlements (REs) by trading on stock exchange platform or off-market transfer through depository mechanism. REs shall be traded in the secondary market platform of stock exchanges with T+2 rolling settlement similar to equity shares.

As the launch of trading of REs in the secondary market platform of stock exchanges is very recent, it is felt that there is a need to increase awareness to guide the investors with respect to procedural and operational aspects of REs issued under Rights Issue. In view of the same, the investors are informed about the commencement of trading in REs (refer the relevant circular/notice issued by BSE and NSE from time to time, specifying the details about each Right Issue, including the relevant ISIN of the RE) and that the same shall not be mistaken for ordinary shares of the concerned company.

BSE Notices: <https://www.bseindia.com/markets/MarketInfo/NoticesCirculars.aspx>

NSE Circulars: <https://www.nseindia.com/resources/exchange-communication-circulars>

² Ref: [NSE Circular NSE/INSP/47782 dated March 25, 2021](#) and [BSE Notice 20210326-3 dated March 26, 2021](#)

Disclaimer: The purchase of REs only gives investors the right to participate in the ongoing Rights Issue of the concerned company by making an application with requisite application money or renounce the REs before the issue closes. REs which are neither subscribed by making an application with requisite application money nor renounced, on or before the Issue closing date shall lapse and shall be extinguished after the Issue closing date.

C. INVESTOR AWARENESS REGARDING THE REVISED GUIDELINES ON MARGIN COLLECTION³

Attention Investors

1. Stock Brokers can accept securities as margin from clients only ***by way of pledge in the depository system w.e.f. September 1, 2020.***
 2. ***Update your mobile number & email id*** with your stock broker/depository participant and receive OTP directly from depository on your email id and/or mobile number to create pledge.
 3. ***Pay 20% upfront margin*** of the transaction value to trade in cash market segment.
 4. Investors may please refer to the ***Exchange's Frequently Asked Questions (FAQs) issued vide NSE circular reference NSE/INSP/45191 dated July 31, 2020 and NSE/INSP/45534 dated August 31, 2020 and BSE notice no. 20200731-7 dated July 31, 2020 and 20200831-45 dated August 31, 2020*** and other guidelines issued from time to time in this regard.
 5. Check your Securities /MF/ Bonds in the consolidated account statement issued by NSDL/CDSL every month.
- Issued in the interest of Investors

D. INFORMATION REGARDING SEBI COMPLAINT REDRESS SYSTEM (SCORES)⁴

Filing Complaints on SCORES - Easy & quick

- a. Register on SCORES portal (<https://scores.gov.in/scores/Welcome.html>)
- b. Mandatory details for filing complaints on SCORES:
 - i. Name, PAN, Address, Mobile Number, Email ID
- c. Benefits:
 - i. Effective Communication
 - ii. Speedy redressal of the grievances

³ Ref: [NSE Circular NSE/INSP/45565 dated Sept 2, 2020](#) and [BSE Notice 20200903-1 dated Sept 3, 2020](#)

⁴ Ref: [NSE Circular NSE/ISC/2019/41519 dated July 4, 2019](#) and [BSE Notice 20190704-44 dated July 4, 2019](#)

E. UPDATION OF MOBILE NUMBER AND EMAIL ID OF CLIENTS⁵

Attention Investors

- Prevent Unauthorised transactions in your account --> Update your mobile numbers/email IDs with your stock brokers. Receive information of your transactions directly from Exchange on your mobile/email at the end of the day **Issued in the interest of investors**

⁵ Ref: [NSE Circular NSE/INSP/27436 dated Aug 26, 2014](#) and [BSE Notice 20140822-30 dated Aug 22, 2014](#)