

Contact details of Complaint Redressal Officer and the Complaint Redressal Appellate Officer

Designation	Contact Person Name	Address of the office location	Contact number	Email -id	Working Hours when complainant can call
Complaint Redressal Officer	Smita Tiwari	BIFC, 1101, 11th Flr, Bldg 14A, Road 1C, Block 14, Zone 1, GIFT SEZ, GIFT City Gandhinagar – 382050	+91 79 6928-5031	giftcompliance@morganstanley.com	9:00 am to 6:00 pm
Complaint Redressal Appellate Officer	Parth Shah	BIFC, 1101, 11th Flr, Bldg 14A, Road 1C, Block 14, Zone 1, GIFT SEZ, GIFT City Gandhinagar – 382050	+91 79 6928-5190	poifsc@morganstanley.com	9:00 am to 6:00 pm

Reference Circular:

[IFSCA Circular F. No. IFSCA-LPRA/3/2024 dated December 02, 2024](#)