

# 2011 Deutsche Bank Global Financial Services Investor Conference

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# Topics for Discussion

- Execution progress across businesses
- Legacy issues addressed
- Fortified foundation – capital, liquidity, risk management
- Further enhancing execution and efficiency – technology, cost re-engineering

# Delivering On Our Strategy

## Institutional Securities

“Leading position in Investment Banking, Equities, Commodities, and Credit Products with upside in Rates and EM from more broadly leveraging our client franchise”

## Wealth Management

“World’s largest wealth management firm, with upside from integration and expanded client offering”

## Asset Management

“Institutional asset management focus, with upside from ongoing optimization”

## Key Performance Goals

### Strengthen Institutional Securities

- Maintain leadership position in Investment Banking, Equities, Commodities, and Credit Products
- Deepen client coverage to close footprint gaps
  - Drive 2% market share increase in Fixed Income

### Integrate and build MSSB

- One MSSB platform with industry-leading capabilities
- Build MS Private Bank
- 20+% PBT margin post-integration (market / rate dependent)

### Rebuild Asset Management

- 70+% of strategies at or above benchmark
- Leverage strong performance with robust distribution / sales

# Strategically Repositioned: Addressed Legacy Issues, Exiting Non-Core, Focusing on Core Businesses

## Actions Taken

Spun-off Discover Financial Services (3Q 2007)	✓
Strategic investment from CIC (4Q 2007)	✓
Sold MSCI (4Q 2007 – 2Q 2009)	✓
Strengthened risk management and increased headcount (2008 – 2009)	✓
MUFG investment and Strategic Alliance (4Q 2008)	✓
Created Morgan Stanley Smith Barney (MSSB) (2Q 2009)	✓
Reconstituted Operating, Management and Risk Committees (2010)	✓
Created joint ventures with MUFG Securities (2Q 2010)	✓
Sold Retail Asset Management (2Q 2010)	✓
CIC conversion of Preferred to Common (3Q 2010)	✓
Restructured all proprietary desks (including PDT)	✓
Addressed merchant banking portfolio, including real estate, limited future capital (2010)	✓
Sold Invesco equity stake (4Q 2010)	✓
Sale of CICC (4Q 2010)	✓
Signed Morgan Stanley – Huaxin joint venture agreement (4Q 2010)	✓

# Fortified Our Foundation

## Increased Capital and Liquidity; Diversified Funding

### Initiatives

- Built strong capital position
- Enhanced robust liquidity position
- Restructured approach to secured funding
- Further diversified unsecured funding

### Implications

- Pro-forma Tier 1 Common Ratio of 14.5% in 1Q11
- Global Liquidity Reserve of \$172Bn, 21% of assets in 1Q11, vs. 11% of assets in 1Q08
- Secured funding: improved governance, diversification and WAM
- Unsecured funding: increased diversification by geography and distribution

## Meaningfully Strengthened Risk Management: People, Analytics & Governance

**Source:** Morgan Stanley SEC Filings

**Note:** Tier 1 common ratio is a non-GAAP financial measure that the Firm considers to be a useful measure that the Firm and investors use to assess operating performance and capital adequacy. The Tier 1 common ratio equals Tier 1 capital less qualifying perpetual preferred stock, qualifying trust preferred securities and qualifying restricted core capital elements, adjusted for the portion of goodwill and non-servicing intangible assets associated with MSSB non-controlling interests divided by risk-weighted assets.

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# MUFG Conversion: Financial and Strategic Upside

## Financial

- Industry-leading Proforma Tier 1 Common Ratio; well positioned for Basel 3
- Elimination of approximately \$800 million in annual preferred dividends
- Simplified financials
- Stronger counterparty

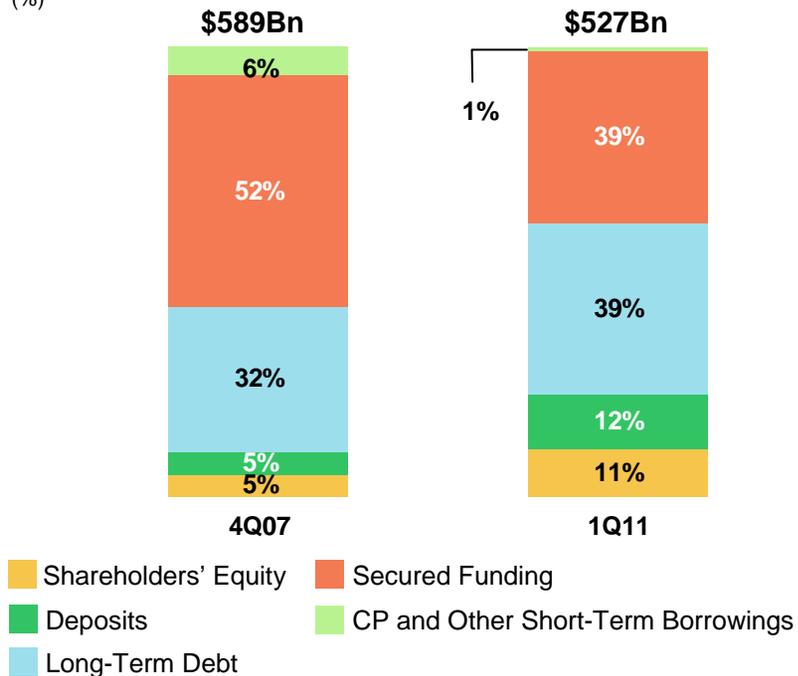
## Strategic

- MUFG better aligned with interests of common shareholders
- MUFG to hold two seats on the Morgan Stanley board
- Continuing to capitalize on already announced initiatives, e.g. lending joint venture

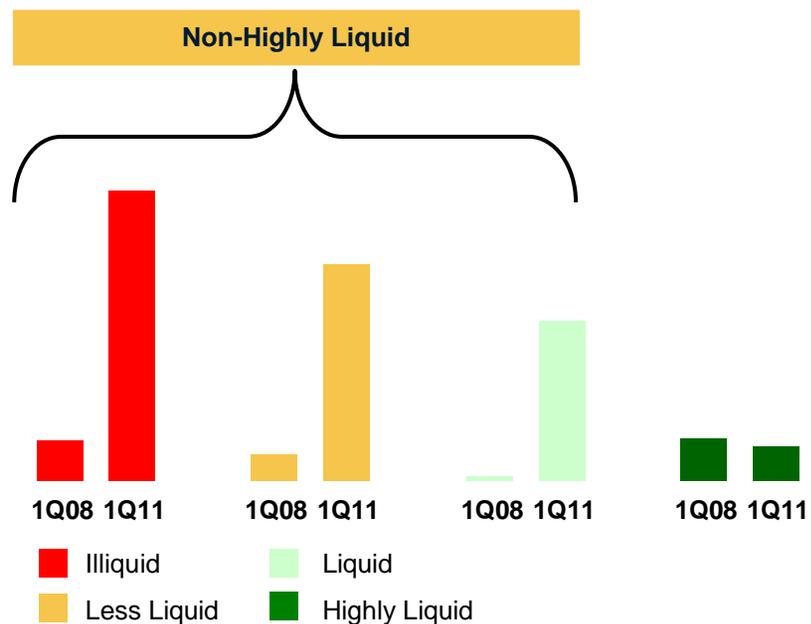
# Funding: More Durable and Diversified

- Secured funding decreased from 52% of our overall funding mix in 4Q 2007 to 39% in 1Q 2011
- WAM of Non-Highly Liquid assets exceeded 120 days in 1Q 2011 vs. less than 30 days in 1Q 2008
- Managing asset-based model to obtain appropriate term funding consistent with liquidity profile of underlying assets
  - Assets tiered by fundability
  - Maturity targets and limits set for each tier

**Strengthened, Diversified Composition of Funding**  
(%)



**Increased Weighted Average Maturity of Secured Book**  
By Fundability Bucket (days)



Source: Morgan Stanley SEC Filings  
 Notes: (1) 4Q07 figures as reported on a fiscal-year basis.  
 (2) 1Q08 and 1Q11 figures as reported on a calendar-year basis.

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# Enhanced Risk Management: People, Analytics, Governance

## Portfolio Level Limits

Stress Testing (S-VaR) & Aggregate Exposures	15 Limits
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## Portfolio Level Limits

- Comprehensive aggregate risk measurement
- Stress testing for Firm and key product areas
- S-VaR stress testing methodology since 2009

## Credit Limits

Credit Portfolios	~250 Limits
Single Name Exposures	~54,000 Limits

## Credit Portfolio

- Multiple limit frameworks managed for Firm and by legal entity
- Assigned at single product level and in aggregate across products
- Managed by credit professionals and by governance committees

## Market Limits

Trading VaR	~20 Limits
Key Trading Greeks	~32,000 Limits

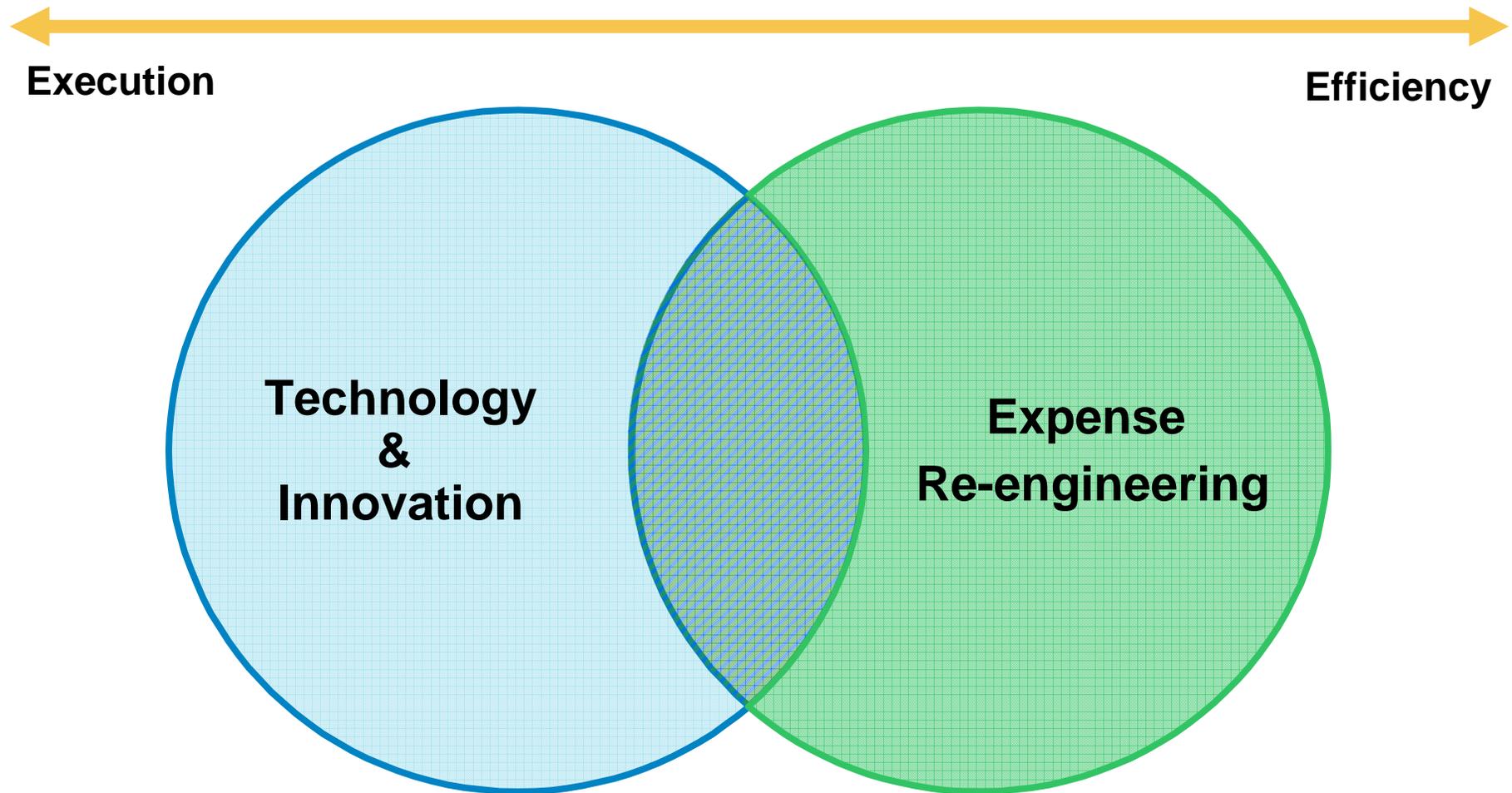
## Trading Exposure

- Comprehensive market risk sensitivity limits
- Daily monitoring by risk professionals
- Daily sign-off on key limits

Morgan Stanley

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# Driving Execution & Efficiency To Deliver For Clients & Shareholders



# Morgan Stanley Technology Investments

**Focus:** Achieve “Run the Bank” cost efficiencies to support / fund “Change the Bank” initiatives

## Run The Bank

- Normal activity to maintain existing operations
- Use partners and strategic vendors to drive efficiencies and eliminate redundant spending

## Change The Bank

- Invest to meet client needs driven by competitive and regulatory change
  - History of innovation: MSET, Prime Brokerage
  - Future: central clearing, SEFs, Single FA platform

- Technology is core to the execution of our strategy
  - Over 14,000 technology-related employees and consultants globally
  - 2007-2010 technology spend CAGR of 7% vs. industry CAGR of 2%<sup>(1)</sup>
- Strong and disciplined technology management team with an average of 24 years of experience

# Key Technology Initiatives – Institutional Securities

## Leveraging historical strengths to drive the future

- Electronic trading: MSET is flagship electronic trading brand
  - Built in-house with consistent investment over many years by Institutional Equities and FX
  - Leveraging MSET technology deeper into Fixed Income
  - Over the last two years, our electronic trading volumes have grown at a CAGR of more than 100% in FX and 60% in Rates
- Central Clearing: on track; fully functional clearing platform in 3Q 2011
- Operations: investments in straight-through processing will increase scalability, reduce costs and operational risk and make systems more fungible
- System & Data Model: working towards a single data model, with unified architecture from front to back across silos, to generate operational efficiencies

# Key Technology Initiatives – Global Wealth Management

## Building a best-in-class platform to improve Financial Advisors' ability to access intellectual capital and serve clients effectively

- Will merge three legacy platforms into single FA platform
- Key enhancements include
  - “Center for Investment Excellence” for investment insights from analysts, money managers and other FAs
  - Sophisticated risk management / analysis tools
  - Improved Client Relationship Management (CRM) system, including click-to-dial and inbound call recognition
  - Mobile capabilities
  - Integrated search capabilities
  - Recommendation engine to deliver customized insights to each FA

# Key Technology Initiatives – Asset Management

## Targeted enhancement of technology platform

- Improved analytic capabilities for Fixed Income and Liquidity front-office platforms
- Leverage service provider technology to deliver added functionality to MSIM Operations (enhanced settlements, reporting and record-keeping)
- Augment CRM / workflow platform in support of sales and marketing efforts
- Focus on Real Estate and Merchant Banking technology platforms to further streamline fund accounting processes

# Expense Re-engineering Overview

- In February 2011, announced an Office of Re-engineering and Expense Management under the COO
- Commenced a three-year program targeting \$1+ billion in annual run-rate savings
- Re-engineering effort is comprehensive
  - Improve processes and reduce layers of complexity built over time
  - Execute numerous cross-divisional projects
  - Includes process optimization, vendor and demand management, location strategy and outsourcing, operating model renovation
- Meaningful gross run-rate savings beginning in 2012 (~\$500 million)
- Cumulative net run-rate savings expected to build quickly and steadily from 2012 to 2014

# Cost Re-engineering Initiatives Over the Next Three Years to Drive \$1+ Billion Run-Rate Savings

	Illustrative Actions	Additional Detail
<b>Tech &amp; Data / Operations</b>	<ul style="list-style-type: none"> <li>• Operating Model Renovation</li> <li>• Technology and Process Optimization</li> <li>• Vendor and Demand Management</li> </ul>	<ul style="list-style-type: none"> <li>• Optimize Server Utilization</li> <li>• Decommission Obsolete Systems</li> <li>• Data Center Strategy</li> </ul>
<b>Administrative Projects</b>	<ul style="list-style-type: none"> <li>• Location Strategy</li> <li>• Space and Occupancy</li> </ul>	<ul style="list-style-type: none"> <li>• Effective Use of Offshore and Nearshore Locations</li> <li>• Identify and Implement New Outsourcing Opportunities</li> </ul>
<b>MSSB</b>	<ul style="list-style-type: none"> <li>• Shared Efficiencies with ISG</li> <li>• E-Delivery of Statements and Confirms</li> </ul>	
<b>Finance</b>	<ul style="list-style-type: none"> <li>• Finance Efficiencies</li> <li>• Moving Certain Derivatives to the Bank</li> <li>• Further Optimizing Deposit Use</li> </ul>	<ul style="list-style-type: none"> <li>• Legal Entity Consolidation, Streamlined Process and Reporting</li> <li>• Continue Execution of Change the Bank Project</li> </ul>

# Conclusion

- Client-centric, global and diversified business
  - Well positioned for regulatory reform
  - Well positioned for Basel 3 requirements – capital and liquidity
- Executing across businesses
- Driving added effectiveness and efficiency
  - Technology-related
  - Expense re-engineering

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