

Hurricane Harvey Information and Resources

STORM UPDATES AS OF 8/28/17:

Tropical Storm Harvey will drift slowly near the upper Texas coast the next few days, bringing more extreme rainfall to the flooded Houston metro area, piling onto record-breaking, catastrophic flooding.

Localized storm total rain amounts of up to 50 inches are not out of the question once Harvey's rain is finished later this week. This may end up being one of the worst flood disasters in U.S. history.

As of early Monday morning, flash flood emergencies remained in effect for 11 southeast Texas counties, according to the National Weather Service in Houston.

Here are the latest rainfall forecasts through Friday from the National Hurricane Center and NOAA's Weather Prediction Center:

- Upper Texas coast into southwest Louisiana: an additional 15 to 25 inches, bringing isolated storm totals up to 50 inches over the upper Texas coast, including the Houston/Galveston metro areas
- Farther south into the middle Texas coast, west toward the Texas Hill Country and east across south-central Louisiana: storm totals of 5 to 15 inches

STORM INFORMATION/SERVICES:

- Houston Emergency Operations Center – this site provides a list of shelters available.
 - <http://www.houstonemergency.org/>
 - Life-threatening flooding continues over southeastern Texas. Do not attempt to travel into the affected areas if you are safe. Do not drive into flooded roadways.
 - If you are elderly or disabled and need **evacuation assistance**, please call 2-1-1.

Social Media Accounts

- [@fema](#)
- [@femaregion6](#)
- [FEMA on Facebook](#)
- [@FEMA_Brock](#) - Administrator Brock Long
- [@FEMAspox](#) - Deputy Director of Public Affairs Eileen Lainez

WHAT TO DO:

FEMA recommends visitors and residents in areas potentially affected by Hurricane Harvey take the following actions:

- Continue to listen to local officials.
- Only call 911 if you have an immediate need for medical attention or evacuation assistance. If you can't get through to 911 on first try, keep calling.
- Another option is to place a call to one of five numbers for the Houston Command Center of the United States Coast Guard. The numbers are:
 - 281-464-4851
 - 281-464-4852
 - 281-464-4853
 - 281-464-4854
 - 282-464-4855

- If you encounter floodwaters, remember – turn around, don't drown.
- If you are in a high rise building and need to shelter in place, go to the first or second floor hallways or interior rooms. You want to stay on floors above floodwater or storm surge, but do not go to the highest floors due to wind impacts.
- If you are under a tornado warning, seek shelter immediately in the center of a small interior room (closet, interior hallway) on the lowest level of a sturdy building. Put as many walls as possible between you and the outside.
- [**Download**](https://www.fema.gov/mobile-app) the FEMA mobile app (available in English and Spanish), which provides a customizable checklist of emergency supplies, directions to open shelters and recovery centers, disaster survival tips, and weather alerts from the National Weather Service. The app also enables users to receive push notifications reminding them to take important steps to prepare their homes and families for disasters.
- Visit the [**FEMA Social Hub**](#) for updates from official emergency management social media accounts.
- Businesses can review and update their business continuity plans and ensure their workforce knows what to do during the storm. Resources are available on web sites such as [Ready.gov/business](#) and the [SBA.gov/disaster-planning](#).

Shelter Information:

<http://www.redcross.org/get-help/disaster-relief-and-recovery-services/find-an-open-shelter>

Rural Resources:

<https://www.usda.gov/media/press-releases/2017/08/25/usda-prepares-hurricane-harvey>

Housing Resources:

<https://www.airbnb.com/disaster/hurricanearveyevacuees>

United Way

- Call 2-1-1 from your phone
- Online: www.unitedway.org

Medical Assistance

- American Medical Response 713-741-7474, amr.houston@amr.net

Price Gouging

- For those who feel they've been unfairly charged for goods or services necessary during disasters:
- Texas Office of the Attorney General: 1-800-621-0508
- To File a Complaint Online: <https://www.texasattorneygeneral.gov/cpd/file-a-consumer-complaint>

Additional tips/resources:

- <http://www.makeuseof.com/tag/5-ways-to-charge-your-phone-in-an-emergency/>
- <http://www.makeuseof.com/tag/how-to-make-your-phones-battery-last-longer-and-hold-more-juice/>
- <http://www.instructables.com/id/EMERGENCY-PHONE-CHARGING-HACK/>